

## WARRANTY CONDITIONS

In order to guarantee a proper operation, the technician who handles the LOHMANN X-ray tube has to be authorized by training and education. He has to observe all safety regulations of radiation protection, to handle an evacuated glass tube carefully and he has to know about the material properties of Beryllium.

LOHMANN guarantees the performance shown in our data sheets.  
LOHMANN guarantees a minimum glass thickness of 1,5 mm.

LOHMANN guarantees a minimum lifetime of one year operation or if the tubes are stocked at the customer the warranty is extended to max. 18 months.

If the tube fails and the reason of failure is the tube itself LOHMANN credits as follows:

For the first three months of operation: 100 % credit  
After three months: a PRO RATA credit in 1/12 of the value per month (for instance: after 6 months of operation - 50 % credit).

Regardless if the tube is stocked or not the PRO RATA regulation starts latest after six months after shipping date.

In order to effect the warranty procedure LOHMANN has to get knowledge of the day when the rejected tube initially was operated.

The decision if the rejection leads to a warranty credit depends on the result of the investigation in the QC-lab in the LOHMANN factory.

LOHMANN cannot be concerned by transportation expenses or any other expenses which might be originated by the failure.

LOHMANN X-Ray GmbH

GERMANY